

# Restrictions and Recommendations



## Conditions

All customers must sign the oath and fill the application form prior to taking the tour.

- \* Height minimum: 120 cm(47 inches), Weight range: 25 to 120 kg (55 to 265 lbs)
- \* Participants under 12 years old must be accompanied by a guardian throughout the tour. If a party has 3 children, then 2 guardians must attend.
- \* Clothing should be seasonable and suitable for activity. Flip-flop sandals or slides are not allowed to wear.
- \* You should not participate in this attractions if you are intoxicated, pregnant or have poor physical conditions.

## Precaution statement

- \* The Zipline Adventure does not take any responsibility of any damaged or lost items during the tour.
- \* Items which are prone to fall such as; mobile phones, glasses, clothing pieces, shoes and so on will not be recovered by staff for any reason.
- \* You can bring your camera, but not allowed to shoot when you are flying.
- \* It is highly recommended restrooms utilities are visited BEFORE your safe ty equipmet is fitted.
- \* Absolutely NO SMOKING during the tour.

## Cessation

Tour may be canceled prior, due to a weather forecast.

Tour may be canceled during, if there is a change in weather.

- \* We will do FULL REFUND of the fee if we cancel the tour because of the weather condition.

Customers are able to leave the tour in the middle if want to.

Failure to listen to the Tour Guides instruction, caution or warning will result in the participant/s being asked to leave the tour.

- \* NO REFUND POLICY unless weather conditions prompt cancellation.